

# IRIS Performance 5-Year Limited Warranty



All LED products manufactured under the IRIS Performance brand are guaranteed for **five years under normal conditions of operation**, unless a longer period of time is specified in the datasheet of a particular product.

IRIS Performance guarantees all LED products manufactured under this brand to be free from defects and to operate in accordance with the performance specifications and tolerances detailed in the datasheets of each product, from the date of manufacturing, for the specified period of time.

This warranty is applicable to LED products sold directly by IRIS Performance or an Authorized Distributor or Authorized Agent, and installed in Canada and the USA and is not transferrable. This warranty cannot be modified, changed or extended by any salesperson or distributor on behalf of IRIS Performance.

## HOW TO MAKE A CLAIM

Upon reception of the returned product, IRIS Performance will determine to its satisfaction whether that product failed to satisfy the warranty. If a product is deemed to fail to satisfy the warranty, then IRIS Performance will, at its option, either (i) repair the defective product, (ii) provide a free replacement product or replacement parts, or (iii) refund the purchase price paid to IRIS Performance for the product or replacement parts. Any replacement product or part will be comparable in function, but may not be identical to the original. The replacement or repaired product is warranted for the remainder of the original warranty period.

IRIS Performance's Warranty does not cover: labor, freight costs, service charges and other costs associated with removal, replacement, repairing or reinstallation of the products.

To make a Warranty Claim, you must retain the failed product and contact IRIS Performance's Customer Service, **within 30 days of the failure discovery**. The Warranty Claim shall specify the following information (Additional information may be requested):

- Model number and description
- Copy of the original invoice or proof of purchase and installation date
- Detailed description of failure and circumstances of use during the failure
- Send the defective to IRIS Performance facility for evaluation / repair

## LIMITATIONS

- A product shall be deemed defective when at least 10% of the LEDs in the Product have failed to emit light.
- This warranty does not apply to failures or damages caused by: Acts of God; misuse; abnormal use, improper storage or installation; negligence; abuse; mishandling; improper maintenance; vandalism; civil disturbances; power surges; improper power supply; electrical current fluctuations; corrosive environment installations; induced vibrations; harmonic oscillations or resonance; alteration; accident; or in violation of the Product Documentation or codes, standards and regulations such as the American National Standards Institute (ANSI), the Underwriters Laboratories (UL), the Canadian Standards Association (CSA), or regulations of each state/province/country/municipalities will void the warranty.
- This warranty shall be void if any alterations are made to the product by anyone other than IRIS Performance or authorized entities.
- Under no circumstances shall IRIS Performance's aggregate liability arising out of or in connection with the sale of products, tort or otherwise, exceed the purchase price of the product to which such liability relates.
- These Terms and Conditions are subject to change without notice, affecting all orders placed on or after the effective date of such revised warranty.